

The City acknowledges the issues related to the water system, specifically in the Oakview and McKenna Meadows neighborhoods. The brownish-yellow tinge is directly connected to the above normal levels of iron and manganese found in the water traveling through our well. Iron and manganese are two of the most common groundwater contaminants, causing issues such as staining, discoloration, and metallic taste. While they are not considered hazardous, these elements lead to aesthetic concerns and operational challenges for users.

The City has continuously conducted weekly testing with the Water Management lab based out of Tacoma ensuring that the water is drinkable. We understand that excess iron and manganese can stain fixtures, clog pipes, and affect water taste, and we as a City are working on. This is an issue we are taking very seriously.

From 2024 through 2025, we received several county and state-level grants solely water focused. We immediately contracted Skillings, LLC, an Engineering Company based out of Lacey. They promptly began working on answers for the issue and are currently 90% complete blueprinting Roy's new water filtration infrastructure—an approximately 1000 Sq ft building with four Atek iron and manganese specific filters.

Once the blueprinting is completed, by no later than 31 October 2026, the aim is to then contract for the construction of the new filtration system. Skillings will oversee the work until complete, and if needed, assist with any unforeseen potential issues.

Estimating the time for company bids, contract approval, supply shipments, and actual construction, can be difficult, but the City hopes to have the new infrastructure built and operating within the first quarter of 2027.

The City is also conducting further tests. In late September, the City had a water specialist come to check on various other possible issues, some including checking for burst pipes, pressure issues, and more. The goal is to provide you with the service you deserve as Roy residence.

We thank you for your patience on the matter. If interested in more information, on the City or Roy website (<https://cityofroywa.us>), there is a further breakdown of the Water Filter Infrastructure and the incoming Atek filters. If you have questions, please email RoyCityHall@CityofRoywa.us or call (253) 843-1113 during normal business hours.

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